

Updating Personal Contact Information in the Ohio Education Directory System (OEDS) without an OEDS Organization Administrator Account

Each school and district staff person with a record in the Ohio Education Directory System (OEDS) needs to have an accurate and up-to-date office email address and office phone number listed in the system. This ensures staff members can be reached by the public and staff at the Ohio Department of Education. The access level granted to OEDS Organization Administrators limits their ability to update some aspects of other individual's email addresses and phone numbers. Each person needs to review and update his or her own information each time information changes or when moving from one organization to another. A good practice for each person is an annual review and update of email addresses and phone numbers. Follow the steps below to update OEDS contact information.

Step 1: Navigate to the OH|ID system at <https://safe.ode.state.oh.us/portal>.

Step 2: Click on OH|ID PORTAL

A teacher, superintendent, parent, or other customer of the Department of Education:

The SAFE portal has now been integrated with OH|ID. In order to access your existing SAFE applications, please click the button below to access the new OH|ID platform.

Important: Your SAFE credentials will not work in the OH|ID platform.

Please create a new OH|ID account if you do not already have one.

[OH|ID PORTAL](#)

Need Help? Visit the [Department of Education OH|ID Portal Help webpage](#) for information on how to access and navigate the OH|ID portal.

Step 3: Log into OH|ID

Log into OH|ID

OHID (Username)

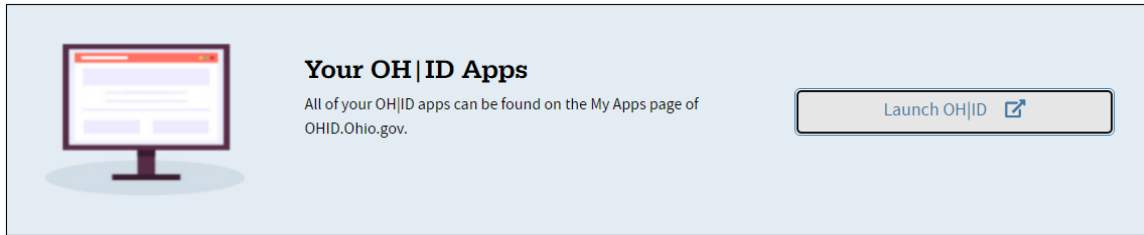
[Forgot OHID?](#)

Password

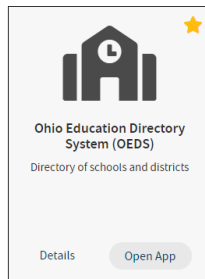
[Forgot Password?](#)

[Log in](#)

Step 4: Click on Launch OH|ID

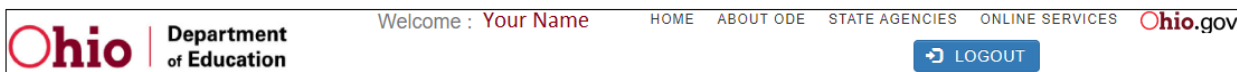


Step 5: Locate the Ohio Education Directory System (OEDS) Application Tile and Click on Open App to go to Your Dashboard

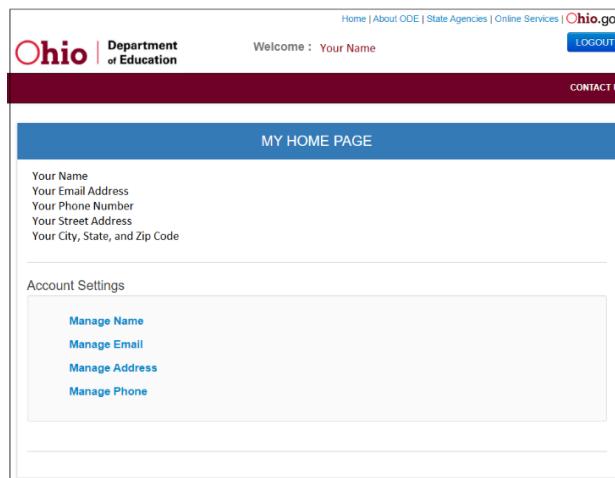


Step 6: Locate and Click on Your Name at the Top of Your Dashboard

If someone else's name appears at the top of the page, you will need to log out of the OEDS and OH|ID systems and begin again using your own credentials.



Step 7: From your Home Page, Click on the Type of Information to be Reviewed and Updated



Step 8: Updating Email Addresses in OEDS

School and district staff listed with roles in OEDS need to have a current primary office email address listed in OEDS and can have additional secondary office email addresses listed. The primary office email address should be the email address the person most often uses for work purposes. Please note that home (personal) email addresses are not to be entered in to OEDS.

Click on **EDIT** in the **MANAGE EMAIL ADDRESS** box to update your email address.

RETURN TO PAGE

MANAGE EMAIL ADDRESS

ADD NEW EMAIL

Address	Type	Primary?		
Your Email Address	Home	Primary	EDIT	DELETE

EMAIL RULES

- A e-mail is required.
- Your e-mail will act as your unique identifier and will be used as the log-in for your profile.
- Your e-mail can only be use for one profile.
- You cannot have multiple email addresses associated with an profile.

Changes can be made on the subsequent page.

If your email address is incorrect, or your personal email address is listed, type your current office email address into the **ADDRESS** box.

Manage Email
✕

Change Email

ADDRESS

EMAIL TYPE

PRIMARY EMAIL?

Save

Cancel

If your email address is listed with the Home email type, change it to Office using the **EMAIL TYPE** dropdown box.

Check the **PRIMARY EMAIL** box if this is your primary office email address. Uncheck the box if you have or will be identifying another office email address as primary.

Click **SAVE** to see the updated information.

MANAGE EMAIL ADDRESS			
ADD NEW EMAIL			
Address	Type	Primary?	
Your Email Address	Office	Primary	<input type="button" value="EDIT"/> <input type="button" value="DELETE"/>

Repeat these steps to update any additional email addresses that are listed.

Step 9: Adding Additional Email Addresses to OEDS

RETURN TO PAGE

MANAGE EMAIL ADDRESS

ADD NEW EMAIL

Address	Type	Primary?		
Your Email Address	Home	Primary	EDIT	DELETE

EMAIL RULES

- A e-mail is required.
- Your e-mail will act as your unique identifier and will be used as the log-in for your profile.
- Your e-mail can only be use for one profile.
- You cannot have multiple email addresses associated with an profile.

Individuals who work for multiple organizations may need to have more than one office email address listed. To add an email address, click on **ADD NEW EMAIL** in the **MANAGE EMAIL ADDRESSES** box and fill in the correct information. A new email address should not be marked as primary unless you want to switch the email address that is listed as primary.

Manage Email
✕

Add Email

ADDRESS Required

EMAIL TYPE [None]

[None]

[None]

Home

Office

PRIMARY EMAIL?

Save
Cancel

Step 10: Deleting Email Addresses from OEDS

Any extraneous email addresses, including Home (personal) email addresses can be deleted from the OEDS system. Click on **DELETE** in the **MANAGE EMAIL ADDRESS** box to remove an existing email address.

RETURN TO PAGE

MANAGE EMAIL ADDRESS

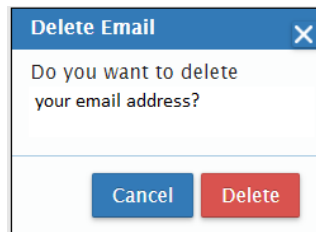
ADD NEW EMAIL

Address	Type	Primary?		
Your Email Address	Home	Primary	EDIT	DELETE

EMAIL RULES

- A e-mail is required.
- Your e-mail will act as your unique identifier and will be used as the log-in for your profile.
- Your e-mail can only be use for one profile.
- You cannot have multiple email addresses associated with an profile.

You will need to click **DELETE** again in the popup window to confirm that you want to delete your email address. You can click **CANCEL** if you do not want to delete your email address.



Step 11: To Update a Different Contact Data Type Return to Your Home Page and Click on the Type of Information to be Reviewed and Updated.

The screenshot shows the user's home page on the Ohio Department of Education website. At the top, there is a navigation bar with the Ohio Department of Education logo, a "Welcome: Your Name" message, and a "LOGOUT" button. Below this is a "MY HOME PAGE" section with a list of user information: "Your Name", "Your Email Address", "Your Phone Number", "Your Street Address", and "Your City, State, and Zip Code". Underneath, there is an "Account Settings" section with four links: "Manage Name", "Manage Email", "Manage Address", and "Manage Phone".

Step 12: Updating Phone Numbers in OEDS

School and district staff listed with roles in OEDS need to have at least one primary office phone number listed in OEDS. This should be the phone number that you use most often for work purposes. You should not have a home (personal) phone number entered in to OEDS, but you may also have a cell phone number listed. Click on **EDIT** in the **MANAGE PHONE NUMBER** box to update your phone number.

RETURN TO PAGE

MANAGE PHONE NUMBER

NEW PHONE NUMBER

Area code	Number	Extension	Type	Primary?	
###	###-####		Home	Primary	EDIT DELETE

PHONE RULES

- At least one phone number is required.
- One phone number must be marked as primary.
- Only one phone number can be marked as primary.
- Primary phone number cannot be deleted. To delete primary phone number mark another phone number as primary or add a new primary phone number.

Changes can be made on the subsequent page.

If your area code and/or phone number are incorrect type your current area code and phone number into the respective boxes. Type in an extension if one is needed.

Manage phone number

✕

Change phone number

AREA CODE:

NUMBER(E.G. 9999999):

EXTENSION:

PHONE TYPE:

PRIMARY PHONE?

Save
Cancel

If your phone number is listed with the Home phone type, change it to Office using the **PHONE TYPE** dropdown box.

Manage phone number

Change phone number

AREA CODE: ###

NUMBER(E.G. 9999999): ###-####

EXTENSION

PHONE TYPE: Home (dropdown menu open with options: [None], Office, Home, Cell, Fax)

PRIMARY PHONE?

Save Cancel

Check the **PRIMARY PHONE** box if this is your primary office phone number. Uncheck the box if you have or will be identifying another office phone number as primary.

Manage phone number

Change phone number

AREA CODE: ###

NUMBER(E.G. 9999999): ###-####

EXTENSION

PHONE TYPE: Office

PRIMARY PHONE?

Save Cancel

Click **SAVE** to see the updated information.

MANAGE PHONE NUMBER				
NEW PHONE NUMBER				
Area code	Number	Extension	Type	Primary?
###	###-####		Office	Primary

EDIT DELETE

Repeat these steps to update any additional phone numbers that are listed.

Step 13: Adding Additional Phone Numbers to OEDS

RETURN TO PAGE

MANAGE PHONE NUMBER

NEW PHONE NUMBER

Area code	Number	Extension	Type	Primary?	
###	###-####		Office	Primary	EDIT DELETE

PHONE RULES

- At least one phone number is required.
- One phone number must be marked as primary.
- Only one phone number can be marked as primary.
- Primary phone number cannot be deleted. To delete primary phone number mark another phone number as primary or add a new primary phone number.

Individuals who work for multiple organizations may need to have more than one office phone number listed. To add a new phone number, click on **NEW PHONE NUMBER** in the **MANAGE PHONE NUMBERS** box and fill in the correct information. A new phone number should not be marked as primary unless you want to switch the phone number that is listed as primary.

Manage phone number

Add Phone

AREA CODE:

NUMBER(E.G. 9999999):

EXTENSION

PHONE TYPE [None]

PRIMARY PHONE?

[None]

Office

Home

Cell

Fax

Save
Cancel

Step 14: Deleting Phone Numbers from OEDS

Any extraneous phone numbers, including Home (personal) phone numbers can be deleted from the OEDS system. Click on **DELETE** in the **MANAGE PHONE NUMBERS** box to remove a phone number.

RETURN TO PAGE

MANAGE PHONE NUMBER

NEW PHONE NUMBER

Area code	Number	Extension	Type	Primary?		
###	###-####		Office	Primary	EDIT	DELETE

PHONE RULES

- At least one phone number is required.
- One phone number must be marked as primary.
- Only one phone number can be marked as primary.
- Primary phone number cannot be deleted. To delete primary phone number mark another phone number as primary or add a new primary phone number.

You will need to click **DELETE** again in the popup window to confirm that you want to delete your phone number. You can click **CANCEL** if you do not want to delete your phone number.

